

# Reviews - Manager Guest Relations

## LISBOA PESSOA HOTEL

YASOJA EKANAYAKE

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yash\_dee@live.com

[Yasoja \(Yash\) Ekanayake](#)

Booking.com

9/10

**K** Katherine  
United Kingdom

Reviewed: 18 May 2024

10

### Absolutely wonderful!

Communicating Rooms

5 nights · May 2024

Family

😊 Everything was absolutely perfect! Brilliant location. Lovely rooms. Excellent cleaners. Beautiful breakfast and rooftop dining. All the staff were so friendly and accommodating, especially Yasoja the manager. He is such a lovely person! And so informative about Lisbon and all the areas. He really did make our holiday 😊

😞 Nothing.

[Helpful](#) [Not helpful](#)

**D** David  
United Kingdom

Reviewed: 19 March 2024

10

### The Lisboa Pessoa is a lovely hotel which with a few improvements could be fabulous.

Communicating Rooms

4 nights · March 2024

Family

😊 The hotel is on a very quiet one way street in a fabulous location. The rooms are lovely & the beds very comfortable. Beautiful bedding. The bathrooms are small but perfectly formed. Good shower & nice towels.

The spa is wonderful. The small pool, sauna & steamroom are very reviving when you come in footsore from sightseeing!

The staff are all excellent. Special recognition to Yasoja who looked after us beautifully.

😞 We were not keen on spending time in the rooftop bar. The outside area is ok with fabulous views but inside the decor could do with changing. The bar looks like a coffee bar & the walls are lined false wood panels which are soulless & there is no atmosphere. Seating is primarily in weird little wood panelled booths which isolates you from other people. Similarly the restaurant which shares the same space does not entice. Neither did the menu.

The pillows on the beds are awful. Too soft. Buy some firm pillows please!

The jacuzzi in the spa pool is pathetic. Dial the bubbles up please! And the reception desk in the spa should not be directly in front of the lift. Very off putting when the lift doors open & you are confronted by two staff sat behind the desk and maybe other guests being attended to.

[Helpful](#) [Not helpful](#)



**Christina**

Canada

Reviewed: 5 March 2024

## Exceptional

10

Small Double Room

4 nights · February 2024

Couple

Rooms are comfortable and spacious, rooftop patio restaurant is great with amazing views, and the spa/sauna/gym facilities are excellent and complimentary to use! Staff is very accommodating, thank you so much to **Yasoja**, he's the best!

Helpful Not helpful



**Tom**

United States

Reviewed: 2 May 2024

## We highly recommend this hotel.

10

Standard Double Room

1 night · May 2024

Couple

Ideal location, accommodations unbeatable, view from rooftop restaurant was exceptional. Staff was very accommodating. Very quiet, impeccably clean. The manager, Pedro, and especially **Yasoja** went out of their way to help us find other accommodations after a mix up on one night of our reservation. In spite, We highly this hotel!

We could have lived without having to change hotels in the middle of our stay. Pedro and **Yasoja** went to great extremes to make amends, which we very much appreciated.

Helpful Not helpful



**Christina**

Spain

Reviewed: 5 March 2024

## Exceptional

10

Unique Room

2 nights · February 2024

Couple

Fabulous hotel in a great location, a few steps from a lovely square with a bar and a short walk away from several restaurants. The staff were very informative and helpful especially **Yasoja** who was a mine of information, courteous, polite and charming at all times.

We liked everything, however it must be noted that all of the city was difficult to walk, many steps and hills and slippery tiled paths. However the taxis were great and there are numerous ways to get around...buses, trams and tuk tuks .

1 person found this review helpful. Helpful Not helpful



**Benjamin**

United States

Reviewed: 22 March 2024

## Had a great stay at Lisboa Pessoa!

9.0

Standard Double Room

4 nights · March 2024

Couple

Excellent location in the downtown, making most destinations easily accessible by walking. Also enjoyed using the spa facilities very much. Staff personnel **Yasoja** was especially appreciated for assisting us in numerous ways, making us feel welcomed, and elevated our stay at Lisboa Pessoa.

Helpful Not helpful



Helen

United Kingdom

Standard Double Room

3 nights · March 2024

Couple

Reviewed: 11 March 2024

## A perfect little hotel experience in Lisbon!

10

😊 Absolutely brilliant welcome by super friendly and helpful staff, coupled with a great room with a view of the castle. They've found an absolute gem in **Yasoja**. His warm welcome brightened our every day.

Our bed was so large and comfy and I wanted to take the pillows home with me. My partner is 6'3 and we could both stretch out to our heart's delight. He was thrilled with the espresso machine and enjoyed his "bica" on the balcony.

The cherry on top was our couples massage and the lovely spa experience. A welcome oasis from all the walking... and eating.

The location is brilliant as it was less than a 10 minutes (hilly) walking distance to everywhere we wanted to be. All of Lisbon is cobble-stoned, hilly and beautiful, so be sure to wear comfortable walking shoes, granted the metro and trams are super ease to use.

You're also right around the corner from the lift/elevator "Elevador de Santa Justa", which everyone is queueing for. Just take the stairs by the Largo do Carmo and enjoy a bacalhau (cod croquette) with port experience at the top.

We would absolutely stay here again... and one of us had a birthday coming up! 🎂

😞 Nothing. It was perfect holiday stay.



👍 Helpful    🗨️ Not helpful



Hassan

Sri Lanka

Small Double Room

3 nights · May 2024

Solo traveller

Reviewed: 15 May 2024

## A great hotel in Lisbon!

10

😊 -Beautiful property, great rooms, superb rooftop view for breakfast, excellent spa, topped with a brilliant location.

-Special mention to **Yasoja** for great service and João at the front desk!

👍 Helpful    🗨️ Not helpful



Tracy

United States

Standard Double Room

2 nights · February 2024

Couple

Reviewed: 1 March 2024

## Exceptional

10

😊 **Yasoja** was very helpful & made our stay special.

👍 Helpful    🗨️ Not helpful



Mireille

France

Reviewed: 29 January 2024

10

### Look no further, this is the ideal hotel!

Standard Double Room

4 nights · January 2024

Couple

😊 Everything is perfect: the welcome (a special thank you to **Yasoja** for his kindness), the room with the free mini bar refilled every day, the equipment of the room, the fabulous breakfast, the rooftop and its view of Lisbon, the spa to relax. The hotel is ideally located for exploring the city.

😞 Nothing. Just want to go back ;-)

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Helpful Not helpful



Readd1

United Kingdom

Reviewed: 7 May 2023

10

### The best hotel stay I have ever had!

Standard Double Room

3 nights · May 2023

Couple

😊 I can honestly say I have never had a more enjoyable stay at a hotel. It is just as beautiful as the photos suggest, and the location is also excellent (although be prepared for some steep hills if you have never visited Lisbon before). However, what stood out to us more than anything was the flawless service my partner and I received from all the staff at the hotel. From the moment we stepped out of the taxi, we were greeted by **Yasoja**, the friendliest and most helpful concierge and an absolute credit to the hotel, who took our bags and showed us to our room. To my surprise, we were upgraded to a larger room on account of it being my birthday, and the room we were given was superb. Spacious, clean and modern, with a free mini bar stocked daily and also bottles of still water. The bathroom was lovely, including a large shower and jacuzzi bath which I made full use of! **Yasoja** was clearly proud of the hotel and put every effort into providing us with all the help and assistance we needed, and we relied on him for a number of recommendations. Make use of him while you are there!

We decided to dine at the hotel's Mensagem Restaurant as we arrived late the first evening of our stay, and again we were not disappointed. The restaurant is located on the top floor of the hotel and boasts the most amazing views of Lisbon and the sea from its roof terraces. There are also a number of cozy booths, which is where we decided to eat. Every single member of the restaurant staff was polite and attentive, and it was an absolute pleasure to dine there. The food was fantastic, and we in fact had our evening meal at the hotel each night as we enjoyed it so much and it was so convenient. I also highly recommend booking the breakfast, which is buffet-style and includes a huge range of hot and cold food and drinks – you won't want for anything!

All in all, we had a wonderful experience at the Lisboa Pessoa Hotel and take away with us beautiful memories of our trip to Lisbon.

😞 The only thing that would have made our stay even better would have been a larger swimming pool, but I understand that with the constraints of the old building this is not possible.



2 person found this review helpful. Helpful Not helpful

 **Jay**  
 United States

 Standard Double Room


 5 nights · September 2023

 Couple

Reviewed: 25 September 2023

**Exceptional**


10

 All the staff was great. **Yasoja** was especially good.

 Helpful  Not helpful

 **Warner-burke**  
 United States

 Unique Room


 6 nights · June 2023

 Couple


Reviewed: 22 June 2023

**A lovely boutique hotel in the old part of the city.**

10

 The breakfast/ dining are was a beautiful partially open are overlooking the old city and fort. The breakfast buffet had many varieties of fruit, yogurt,bread, as well as eggs, sausage, etc. Also small natale custard , the my so called "to die for".

The staff was very helpful at all times, especially **Yasojai** (I hope I spelled his name correctly)

 There is nothing negative to report.



 Helpful  Not helpful

 **Jennifer**  
 Australia

 Standard Double Room


 3 nights · September 2023

 Couple

Reviewed: 12 September 2023

**Amazing hotel in a great location with a really interesting history.**

10

 Wow what a hotel. Location was great for easy access to explore Lisbon. The rooftop bar provided such a stunning view over the old town. The room was comfortable and clean. Most importantly the staff at this hotel were amazing. Professional, friendly and welcoming. **Yasoja** on the front door was able to provide a wealth of information and was so happy to help with any questions. Beatrix each morning greeted us with a smile and hello when we went for breakfast. From check in to check out everything was perfect.

 Rooms are small, however still clean, comfortable and functional.

 Helpful  Not helpful

 **Óscar**  
 Spain

 Standard Double Room


 3 nights · September 2023

 Couple

Reviewed: 19 September 2023

**Exceptional**

10

 The attention of the staff. Especially the bellhop **Yasoja**. The excellent location. The tranquility of the spa.

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 Helpful  Not helpful



**Blair**

United States

Standard Double Room

1 night · August 2023

Solo traveller

Reviewed: 13 August 2023

## Top notch 5 stars!

10



Here's the list:

Excellent staff!

Spa and gym - fantastic

Restaurant on rooftop was fantastic, lots of room

And tables to chill, have a drink, delicious food, beautiful view

Excellent Staff!

Location was right in the heart of everything

Minibar is Free!

Rooms are updated, bed super comfy, AC new and quiet, espresso machine an excellent touch and EXCELLENT STAFF!! the front desk staff were so helpful and happy, the Spa staff were very professional and nice and the award for hospitality goes to the Front Doorman Yasoja...always with a smile on his face...super helpful and talked to you with an attitude that you knew he cares about his guests

I've stayed in a lot of good hotels in Lisboa but this is hands down my fav



Haha...I'm still trying to figure out what I don't like

1 person found this review helpful. Helpful Not helpful



**Célia**

France

Standard Twin Room

5 nights · August 2023

Family

Reviewed: 22 August 2023

## Excellent stay at this hotel

10



Hotel very well located, the restaurant is excellent and the breakfast very complete. The room is very well equipped and soundproof.

The staff is simply adorable and especially Yasoja who knows how to be very attentive to the customers. She is a smiling person, very helpful if you need and very friendly!

Do not hesitate to stay at this quality hotel. I would definitely stay there again!

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Helpful Not helpful



**Johanne**

Canada

Standard Twin Room

7 nights · June 2023

Couple

Reviewed: 13 June 2023

## Fantastic hotel and perfect location

10



Absolutely everything. The location couldn't be any better. Close to many major sites and restaurants but on a quiet street. Beds were very comfortable and the whole hotel very well maintained, thanks to Pedro the manager for his excellent work. Breakfast was fresh, varied and served on the top floor where you have a great view of the Maure Castle. Also, the hotel has an indoor pool with a sauna and nice lounge chairs where it is very pleasant to rest after a day walking. Finally, we would like to address a special thanks to Yasoja who went above and beyond to make our stay memorable. We highly recommend that hotel.



Nothing

Helpful Not helpful



**John**

United States

Superior Double Room

4 nights · July 2023

Couple

Reviewed: 18 July 2023

## Wouldn't stay anywhere else if we return to Lisbon.

10

Lisboa Pessoa is in a great location of the city near restaurants and parks and the hotel has amazing views of the city from the 5th floor where there is a restaurant and terrace to enjoy meals, tapas and drinks. Very relaxing. There is also a beautiful spa in the hotel where one can go to relax, have a spa treatment, or enjoy the sauna and pool. Our room was beautiful, clean, quiet, and comfortable, and air conditioned. Complimentary snacks and drinks in the refrigerator. The service in the hotel is exceptional and staff wonderful and attentive. A special thanks to **Yasoja**, who went to great lengths to help us out.

There was nothing to not like.

Helpful Not helpful



**Paulo**

Brazil

Small Double Room

1 night · August 2023

Solo traveller

Reviewed: 10 August 2023

## The stay was beyond what I expected

10

The hotel and the service are excellent. Alana was formidable in welcoming me and explaining important points to get to know in the city and **Yasoja** was flawless from start to finish of my stay, being super helpful and treating me in the best way possible. Just for what they did to me, I would return to the hotel in all my stays in Portugal, in remembering my room, the location and everything, surely I recommend the hotel to anyone who wants to enjoy Lisbon

Nothing to declare, I really liked everything and reinforce what was said above.

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Helpful Not helpful



**Anwar**

Kuwait

Small Double Room

2 nights · August 2023

Solo traveller

**Reviewers' choice** Reviewed: 12 August 2023

## Exceptional

10

The location of the hotel is nice and the rooms are of a good size and the staff are all helpful, lovely and cheerful, especially the employee **Yasoja** 🙌🙌🙌 pleasant and cheerful from the first moment I arrived at the hotel and he helps me with everything with his smile

The hotel staff are excellent 🙌 **Yasoja** is very good (←)💎

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Helpful Not helpful

**J** Janna  
Portugal

Reviewed: 18 December 2023

10

Double Room with Parking

1 night · December 2023

Couple

😊 We had the best stay at Lisboa Pessoa hotel. It was my second visit there, and am every time amazed by the quality to price ratio, service, and time spent. It is also very convenient having the available car park right in the city centre. The second time spent there was what will assure us that we will definitely return - as the hospitality shown by Yasoja brings life to the hotel. His kindness, top-quality service, and attentiveness to make every guests stay special to make you 'feel like home' was a real pleasure for us. Thank you Yasoja for your incredible service, we look forward to coming back soon 🍷

Helpful Not helpful

**L** Liesl  
South Africa

Reviewed: 19 July 2023

10

Standard Double Room

4 nights · July 2023

Family

😊 Every single member of the staff are exceptional and very helpful with bookings and tours. Camilla and Yasoja greeted us with enthusiasm and helped us choose the perfect Sintra Tour. Nothing was ever too much for the staff. Very central.  
I can highly recommend this hotel!

Helpful Not helpful

**E** Emeline  
France

Reviewed: 16 April 2024

9.0

Communicating Rooms

2 nights · April 2024

Family

😊 Very comfortable hotel and very spacious communicating room. The view from the restaurant is great. The best breakfasts. Located in the very lively area of Chiado, near the Metro Baixa-Chiado, but in a very quiet street. The staff is lovely and caring. With a special mention to Yasoja, the manager, who was remarkably helpful, attentive to our requests, reliable and ultra attentive. All our warm thanks to him and the team.

😞 The view of the street is less nice than that of the city but it does not spoil the stay :-)

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Helpful Not helpful



**Lars**  
Denmark

- Communicating Rooms
- 3 nights · January 2024
- Family

Reviewed: 29 January 2024

## Superb

9.0

😊 The incredibly good service. Big kudos to **Yasoja** in particular for being incredibly helpful and providing exceptionally good service. The comfortable rooms and the lovely restaurant and rooftop terrace. Nice breakfast. Good training facilities and spa.

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Helpful Not helpful



**Robert**  
Canada

- Double Room with Parking
- 2 nights · September 2023
- Couple

Reviewed: 2 September 2023

## Superb

9.0

😊 Hotel very well located and very welcoming staff. Special mention to **Yasoja** for his most attentive service. Breakfast-buffet a little expensive but very complete, especially since it's the casethere are not so many other options around. Spa very relaxing after a good day of walking.

😞 Bathroom sink does not drain completely because of a bad design. And as there is little counter space, stuff falling into the sink gets wet... Nothing major but a little irritating.

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1 person found this review helpful. Helpful Not helpful



**Andrezza**  
Portugal

- Standard Double Room
- 1 night · September 2023
- Couple

Reviewed: 1 November 2023

## Exceptional

10

😊 The breakfast was fresh and very good, all sensational. As we only spent one night, the hotel upgraded our room which made the experience amazing, the Spa was great and the staff very attentive. Both Pedro do Spa and the employee **Yasoja** who paid all attention to us. We were very satisfied

😞 nothing to add

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Helpful Not helpful



**Patrice**

France

Unique Room

2 nights · September 2023

Couple

Reviewed: 4 September 2023

## Very good

8.0

Nice room with jacuzzi, quiet, very comfortable, clean.  
Staff in general very professional and friendly, especially **Yasoja** who welcomed us day and night with a big smile and a nice word.  
Perfect breakfast.

The operation of the jacuzzi is not easy to understand.

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Helpful Not helpful



**Francoise**

France

Small Double Room

1 night · September 2023

Couple

Reviewed: 11 September 2023

## Great location

8.0

The staff is great (**Yasoja** and her colleagues), very helpful and attentive. Good bedding but the room a little cramped

The price is high

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1 person found this review helpful. Helpful Not helpful



**Anat**

Germany

Standard Double Room

4 nights · September 2023

Solo traveller

Reviewed: 23 September 2023

## Very good

8.0

Overall great great stay, from the location to cleanliness, beautiful hotel and fantastic food!

But above all, outshine one thing, his name is **Yasoja**, and he made my trip so much better!  
Eager to assist and serve with passion.

Thank you for an amazing stay!

Helpful Not helpful



**Simone**

Switzerland

Standard Double Room

4 nights · August 2023

Solo traveller

Reviewed: 16 August 2023

## Everything went well, the hotel is very nice and conveniently located to visit the city.

9.0

**Yasoja**, the guy in charge of welcoming guests, was excellent!

Helpful Not helpful

**M** Myriam  
Switzerland

Standard Double Room

3 nights · March 2024

Family

Reviewed: 6 March 2024

## It could not be better. Will come again...

10

😊 The staff were really friendly. **Yasoja** was our daily stand up. So friendly and accommodating 🍷 Can't be any more warm. Otherwise, the staff was very friendly. Room excellent and breakfast excellent; sooooo much choice with a great view.

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Helpful  Not helpful

**M** Marina  
Switzerland

Standard Double Room

4 nights · February 2024

Group

Reviewed: 7 February 2024

## Relaxed time in Lisbon

8.0

😊 Friendly staff (especially **Yasoja**), good location, small spa and fitness area. Good breakfast offer, even for vegans. Nice library to work and & #47;or to stay.

😞 Opening hours spa area not ideal, would be nice if it had been open longer in the evening, so that you can still go to the sauna in the evening. Steam room was out of order during the last days of our stay.

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Helpful  Not helpful

**C** Camilo  
Colombia

Double Room with Parking

4 nights · September 2023

Family

Reviewed: 14 September 2023

## Extraordinary

9.0

😊 The cleanliness, location but especially the service.  
I want to highlight two hotel employees who made our stay something special: Alana at the reception and **Yasoja** the guy with the suitcases, who also gave us a lot of help and recommendations to visit areas of Lisbon.

😞 The rooms were a little small.

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1 person found this review helpful.  Helpful  Not helpful



**Erica**  
Brazil

- Communicating Rooms
- 7 nights · July 2023
- Family

Reviewed: 17 July 2023

### Great staff, comfortable room, good choice in Lisbon

10

Very comfortable room, great location to do things walking, silent, they have special attention to small details that make all the difference (quality of towels, position of furniture, cleaning, etc). The whole staff is attentive and ready to help, but I want to give a special shout out to **Yasoja**, a kind and sweet person that support guests in the front door. My son loved him.

All nice. Breakfast is a bit expensive (16 euros) but the quality is great.

Helpful Not helpful



**Ian**  
United Kingdom

- Standard Double Room
- 4 nights · July 2023
- Couple

Reviewed: 7 July 2023

### Great centrally located Lisbon hotel

9.0

Really courteous, friendly & attentive staff, in particular **Yasoja** (front of house) and Raphael (Bar/Restaurant). Rooftop terrace with a spectacular view of the city below, castle opposite & the bay in the distance. The hotel is perfectly situated with lots of bars, restaurants & shops close-by, & it is ideally situated for the Rossio train station, (which we used on our day trip to Sintra). Great food, including Gluten Free breads & pastries.



Helpful Not helpful



**Sandra**  
France

- Small Double Room
- 4 nights · December 2023
- Couple

Reviewed: 29 December 2023

### Superb

9.0

We had an amazing time at Lisboa Pessoa Hotel. The room was very nice and very close to the city center.  
A big thank you especially to **Yasoja** for his professionalism, kindness and availability. He was very helpful in making our stay perfect!

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Helpful Not helpful



**Simon**

United Kingdom

Standard Double Room

1 night · December 2023

Couple

Reviewed: 12 December 2023

## Excellent welcoming staff and lovely spa and breakfast!

10

The staff were excellent particularly **Yasoja**, he made us very welcome from the start and escorted us to car park, check in and to rooms; then same again at check out.  
The breakfast was delicious and the cooked foods were a little cold - however the staff were happy to cook fresh eggs for us upon request!

Probably just the parking charge a little high at 25€ per day

Helpful Not helpful



**Angel**

Spain

Double Room with Parking

5 nights · August 2023

Couple

Reviewed: 17 August 2023

## An excellent hotel in the center of Lisbon

10

Yes, accommodation in the center of Lisbon very nice and comfortable with very nice staff especially **Yasoja** who was taking care of luggage and garage. This employee helped us, especially with everything we needed as I am a disabled person.

What I liked the least about the accommodation was the garage, since I had a car that was a little big and the entrance of it was very complicated.

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Helpful Not helpful



**Paul**

Netherlands

Standard Double Room

1 night · August 2023

Couple

Reviewed: 11 August 2023

## Very nice stay and absolute to repeat. Thanks also to Yasoya for his kindness

10

We were very friendly received by **Yasoya**. He deserves an A!  
We were upgraded to a very large room of about 50m2 with all facilities.  
Breakfast was good, but especially the location especially excellent with beautiful views over the city center

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Helpful Not helpful



**Richard**

United Kingdom



Standard Double Room



2 nights · August 2023



Couple

Reviewed: 18 August 2023

## Lovely comfortable place to come back to and wake up in after a busy day in Lisbon.

9.0



The breakfast was lovely and the staff very friendly. The hall boy **Yasoja** was particularly helpful and friendly.



The room was a little cramped but we didn't expect it to be bigger in the centre of Lisbon.



Helpful



Not helpful



**Antoine**

United Kingdom



Unique Room



7 nights · July 2023



Couple

Reviewed: 7 August 2023

## A good location in a cool city

9.0



Very good location

Clean and spacious room

Complimentary minibar was handy

**Yasoja** in the reception was very helpful



Room soundproofing (Could hear music being played in another room)

Sometimes minibar items were not replaced as stated they would be

Gym ventilation when busy

The light switches as you enter the room (the arrangement was confusing)



Helpful



Not helpful

# Tripadvisor



Mike B wrote a review Apr 2024

4 contributions



## Amazing Anniversary Trip

Our first trip to Portugal and this hotel was such a gem! Perfect location and wonderful people. **Yasoja** greeted us with such warmth and knowledge of Lisbon. We felt ready to explore the city right away after his recommendations. Anything and everything you have questions about, he has the answers! Daniel at the hotel restaurant (Mensagem) made us feel special and went above and beyond. Would highly recommend the Lisboa Pessoa (and the rooftop view is spectacular)! Thank you for such a wonderful experience!

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**Date of stay:** March 2024

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0



Lita R wrote a review Apr 2024

1 contribution



## Great hotel ! Perfect location !

Stayed for 4 nights with my husband. The rooms were very clean ,breakfast was delicious, staff was very helpful and pleasant especially **Yasoja** who helped make our stay in Lisbon a wonderful experience! Would recommend this hotel to anyone planning to visit Lisbon!

[Read more](#) ▾

**Date of stay:** March 2024

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0



TheJerf wrote a review Aug 2023

Melville, New York • 90 contributions • 23 helpful votes



### Perfect in every way

The Lisboa Pessoa Hotel is located on a narrow quiet street a very short walk to downtown. The location couldn't be better.

The hotel itself was flawless. From the "welcome drink" (much needed after an overnight flight) with an amazing view on their rooftop to very attentive and accommodating staff (wish to call out the very helpful and ALWAYS smiling Yasoja in particular, although all were great), this hotel was absolutely perfect. We had a standard room which was fine for my wife and I. Bear in mind European hotel rooms are smaller than what Americans are used to. But we didn't travel 3500 miles to sit in a room. Besides the hotel restaurant, there are many great ones on the streets

Read more ▾

Date of stay: August 2023

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Expedition787916 wrote a review Mar 2024

1 contribution



### Great hotel, excellent service

The service at the Lisboa Pessoa hotel was excellent especially from Yasoja. He very helpfully directed us to a reputable rental car company (europcar or hertz) and made us feel at ease with the booking process. The hotel also has an amazing sauna/pool/turkish bath which is complementary for guests. After a cold, rainy day, this was the perfect place to relax. The hotel is in close proximity to many restaurants and shopping areas but far enough away to be quiet at night.

Read more ▾

Date of stay: February 2024

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Carissa Y wrote a review Feb 2024

London • 9 contributions • 3 helpful votes



### Lovely Lisbon Short Break

This is my second time staying at Lisboa Pessoa Hotel and really enjoyed my stay again. The location is excellent, the breakfast is amazing - so much to choose from and the food/menu at the restaurant is top quality. The gym and the spa facilities are also excellent! The staff are welcoming and polite and the service is great. I have to say a big big thank you to Yasoja!! I came in August 2023 and again this year from 13-15 Feb and he recognised me straight away and welcomed me back. Yasoja is so genuinely kind, approachable and helpful and went above and beyond to make sure my stay was as comfortable as it could be. He always gives good recommendations of where to visit/eat and always says hello and makes conversation. Thank

Read more ▾

Date of stay: February 2024

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0



Leanne H wrote a review Feb 2024

1 contribution



### Amazing Hotel

The Lisboa Pessoa Hotel is a beautiful hotel with a stunning view from the Roof top bar/restaurant . The hotel staff were all welcoming especially Yasoja who was professional and courteous. We stayed in a Unique Room which was very spacious , clean and comfortable with a complimentary mini bar. A Birthday bottle of Fizz and cake left in the room was also a lovely gesture. The hotel itself is centrally located and ideal to explore this beautiful city. We will definitely be returning to this hotel.

Read more ▾

Date of stay: February 2024

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0



Gail P wrote a review Feb 2024

1 contribution



### Wonderful Romantic Memories

We had a wonderful memorable stay at the Lisboa Pessoa hotel, Lisbon. The staff were so friendly and helpful especially Yasoja who was so welcoming and professional and arranged everything, especially as it was a special birthday and engagement celebration for us. We had a wonderful guided walk on our first day with Fabrizio, which gave us a great introduction to the city. I had the most amazing massage with Becky at the spa, she is truly talented both her and Yasoja are a credit to the hotel.

I will never forget our wonderful romantic stay at Lisboa Pessoa and we hope to return.

Read more

Date of stay: January 2024

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Steve H wrote a review Feb 2024

1 contribution



### Beautiful romantic stay

I have just returned from the Lisboa Pessoa hotel and had a wonderful stay. The hotel is perfectly located, the rooms, Spa and restaurant are very clean and beautifully presented. The team and especially Yasoja are very efficient friendly, helpful and made our trip into a lifetime memory!!

Read more

Date of stay: January 2024

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Robert F wrote a review Jan 2024



1 contribution



## Wonderful

A lovely hotel right in the heart of Lisbon it has everything to offer as a 4 star hotel ..I have stayed in many hotels around the world and I want to say the reception staff here but two most importantly were the nicest friendliest helpful staff who made our stay wonderful Thankyou to **Yasoja** and fernando for simply having a great big smile every day and making us feel so welcome your boss should be proud 🥰

Read more ▾

**Date of stay:** January 2024

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0



Willona wrote a review Jan 2024



1 contribution



## Creative, Beautiful and Unique

The Lisboa Pessoa Hotel is a beautiful and unique hotel. The hotel staff was welcoming. **Yasoja** was professional and helpful, and offered great recommendations, and the front desk staff were always friendly and kind. My room overlooked a spectacular view of the city, and included charming décor. It was spacious, clean, and comfortable. The literary walking tour was excellent. Fabrizio was very knowledgeable and wove together an interesting set of themes about Fernando Pessoa's life and Lisbon's history. I would highly recommend Lisboa Pessoa Hotel to literature lovers and really anyone looking for a beautiful and centrally located hotel. It's perfect.

Read more ▾

**Date of stay:** January 2024

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0



Janwee wrote a review Dec 2023

80 contributions • 57 helpful votes



### Jasoja is a real find

What a lovely place and such fantastic staff. Thank you so much to **Yasoja** for your kind help and expert knowledge. You really went above and beyond for us.

The rooftop bar was also a delight with a great selection of drinks and good view over the city

[Read more](#) ▾

**Date of stay:** December 2023

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0



Brenda O wrote a review Aug 2023

7 contributions • 1 helpful vote



### Great hotel, great staff, great location!

Nice hotel, central location. ALL of the staff was sooo friendly and helpful. **Yasoja** was especially very helpful. He was always willing to stop and answer any questions we had and always had good recommendations. Always had a smile and so accommodating. My husband and I really enjoyed this hotel and we will definitely plan to stay again when we return to Lisbon.

[Read more](#) ▾

**Date of stay:** August 2023

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1



Rachael1973 wrote a review Jul 2023

Leeds, United Kingdom • 462 contributions • 290 helpful votes



### Great hotel, **Yasoja** is a top guy!

Stayed here once before when the hotel was quite new and there were some problems. Decided to stay again because of the location. Glad I did. The rooms are clean and comfy, there's a free mini bar, free welcome drink at the amazing roof terrace bar and the staff are warm and welcoming. **Yasoja** in particular is such a wonderful doorman, a pleasure to meet. Thank you.

[Read more](#) ▾

**Date of stay:** July 2023

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0



Ryan Lipsey wrote a review Jun 2023

12 contributions



### Excellent stay, great staff, cool vibe... kind people & a beautiful city combined for a wonderful experience.

We enjoyed the entire staff & accommodations- particularly **Yasoja** & his lively energy & kind service.... The food for breakfast was exceptional, & the centrality of its location allowed for east sightseeing & east walks to dining & fun! Highly recommend staying here 👍

Read more ▾

**Date of stay:** June 2023

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Fairlie wrote a review May 2023

Glasgow, Scotland • 325 contributions • 400 helpful votes



### Lisbon Delight

We had a very short stay at this wonderful little hotel which is well located but quiet in the centre of Lisbon. The staff were outstanding from the young check in lady to the superb concierge, **Yasoja**, who was charming, professional & offered terrific advice on local restaurants. Also, a big thanks to the waiting staff, especially Rodrigo ( Felix Rodrigo as we christened this talented young man due to his passion for guitar). Rodrigo & **Yasoja**, you are talented individuals and a credit to the hotel & hospitality sector in Lisbon. We highly recommend this super little hotel and look forward to returning for a longer stay when not heading off on a cruise holiday. Lovely compact spa, well equipped rooms and nice buffet breakfast. Thank you to you all at Lisboa

Read more ▾

**Date of stay:** May 2023

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mlbardwell wrote a review Aug 2023

Dunedin, New Zealand • 11 contributions • 6 helpful votes



### Great hotel and concierge

The loveliest hotel . Great facilities and fabulous location . We so loved the concierge **yasoja** who was very welcoming and friendly and helped us find great places to eat and helped us in finding our way around . He is such an asset to the hotel . We were very impressed !

Read more

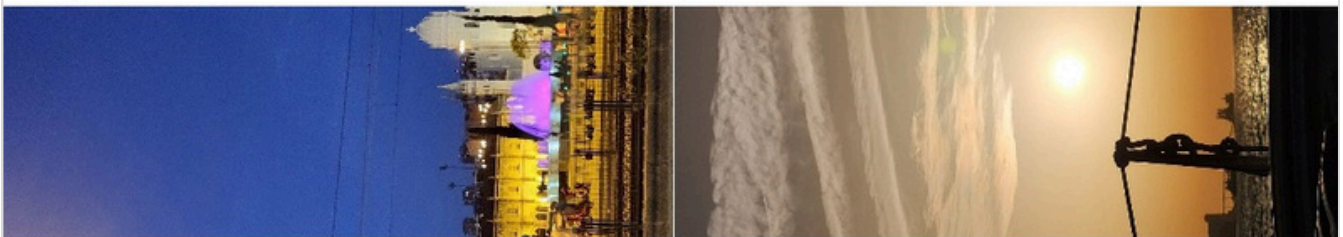
**Date of stay:** August 2023

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Linda wrote a review Oct 2023

Tamarac, Florida • 4 contributions



### Great location and service!

Great service from the moment we drove up! **Yasoja**, assisted with all the luggage, there was 7 of us it was a lot. **Yasoja**, did not allow us to touch the luggage. Since we were not able actually get into our rooms, since it was too early, **Yasoja** made sure our luggage was waiting for us in our rooms. Beautiful clean rooms, in a great location. Everyone was great!

Read more

**Date of stay:** October 2023

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Natalie K wrote a review Sep 2023

New York City, New York • 30 contributions • 7 helpful votes



### Highly recommend!!!

Absolutely must stay here!!! My mom and I stayed here twice in one Portugal trip! We planned to stay there on our first two nights in Portugal then travel to other cities and then stay at a different hotel to experience a new part of the city. After our first two nights we canceled our other reservation and made a new reservation to come back to Lisboa Pessoa before we left that day! Our stay was started off with a warm welcome by the doorman/luggage attendant **Yasoja**. He was so friendly and insisted on getting our bags from the cab. We had an early arrival in Lisbon but did not need our bags until later and he was happy to retrieve them from behind the desk and take them down to the spa changing area twice for us as we needed

[Read more](#) ▾

**Date of stay:** August 2023

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479mercedesm wrote a review Sep 2023

Marietta, Georgia • 9 contributions



### Great experience! Thanks!

The hotel is located in a wonderful area. The atmosphere is very clean. There is a nice spa and rooftop bar. I will say the room was small, but I feel like we got the best deal we could get in all of Lisbon (the hotels in Lisbon are expensive during high seasons). So it is well worth the price. **Yasoja** working at reception was so helpful to us. He recommended a wonderful tour to Sintra for us. He also took his time explaining what to do in Lisbon and went above and beyond to service us!!

[Read more](#) ▾

**Date of stay:** September 2023

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Mosteller F wrote a review Apr 2024



Charlotte, North Carolina • 20 contributions • 8 helpful votes



### Beautiful Hotel in the heart of Lisbon!

Beautiful and well appointed hotel in the heart of Lisbon, Portugal. Walking distance to so many of the local attractions. The staff was excellent especially **Yasoja**! He helped us with everything from luggage, parking, to delicious food choices close by after a long day of travel. Room was beautiful and roomy. Had an adjoining room for our teenage daughter and worked out very well. Breakfast buffet was enormous and delicious. Highly Recommend.

Read more

**Date of stay:** April 2024

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william b wrote a review May 18



2 contributions



### Recent visit

It is rare to encounter such pleasant staff at a hotel like I did at Lisboa Pessoa Hotel. One individual stood out above others: **Yasoja**. He is the most welcoming helper ever and assisted us with multiple things, with eagerness and grace. He is a credit to the organization!

Read more

**Date of stay:** May 2024

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Google

4.7/5



Carissa Yeboah

3 months ago on Google

4/5

Holiday | Solo

This is my second time staying at Lisboa Pessoa Hotel and really enjoyed my stay again. The location is excellent, the breakfast is amazing - so much to choose from and the food/menu at the restaurant is top quality. The gym and the spa facilities are also excellent! The staff are welcoming and polite and the service is great. I have to say a big big thank you to Yasoja!! I came in August 2023 and again this year from 13-15 Feb and he recognised me straight away and welcomed me back. Yasoja is so genuinely kind, approachable and helpful and went above and beyond to make sure my stay was as comfortable as it could be. He always gives good recommendations of where to visit/eat and always says hello and makes conversation. **Thank you to the hotel but especially to Yasoja for all your help and making me feel so welcomed.** I will definitely visit again soon! :-).

Rooms 4.0 Service 5.0 Location 5.0

Hotel highlights Great view · Romantic

Safety I travelled alone and felt very safe - no issues

Walkability Great location so main areas of Lisbon are very close by and walking distance.



Savannah Eck

2 months ago on Google

5/5

Holiday | Friends

**Yasoja was absolutely amazing!** He went above and beyond assisting our traveling party.

Service 5.0





Adir Dagan

2 months ago on Google

5/5

Holiday | Couple

**Certainly!** Here's a short recommendation for **Yasoja** and Joao Batanete:

"I highly recommend **Yasoja** and Joao Batanete for their exceptional service and dedication at the hotel. **Yasoja's** attention to detail and friendly demeanor ensured that every aspect of my stay was enjoyable and hassle-free. Joao Batanete's professionalism and willingness to go above and beyond to assist me with any request made my experience truly memorable. Their combined efforts truly exemplify the highest standards of hospitality, and I wouldn't hesitate to recommend them to anyone seeking an outstanding hotel experience."

Rooms 5.0 Service 5.0 Location 5.0

Hotel highlights Quiet · Great value



Sherif Z

7 months ago on Google

5/5

Holiday | Solo

A chic, delightful and inviting hotel. Located in a trendy area and replete with elegant amenities. I loved the spa and the indoor pool which was intimately designed. **While the hotel lobby is small, it is a charming introduction to the elegance and sophistication that lies within the hotel, as evident in its rooms, hallways, rooftop terrace etc. Moreover, the staff were absolutely wonderful, especially a gentleman named Yasoja who was extraordinarily helpful and gracious!** Restaurants, public squares, cafes, shopping areas are all within walking distance. Uber service is abundantly accessible. Overall, I Totally recommend this gem of a hotel for anyone visiting Lisbon.

Rooms 5.0 Service 5.0 Location 5.0

Hotel highlights Luxury · Great view · Romantic

Rooms Stylishly appointed rooms with luxurious bathroom

**Noteworthy details** A gorgeous rooftop patio with breathtaking views of the city ; a unique indoor swimming pool inside a beautiful spa





SoniA

2 weeks ago on  Google

5/5

Not 5 but 10 ★ stars to Lisboa Pessoa Hotel and its staff. My family and I LOVED this hotel. We stayed there for 3 days during the week of Easter, the rooms, the service, the restaurant, we got a free drink voucher when we arrived, the mini bar from our room was free of charge and was filled every day. I'm telling you, everything in the hotel was SUPERB!!!

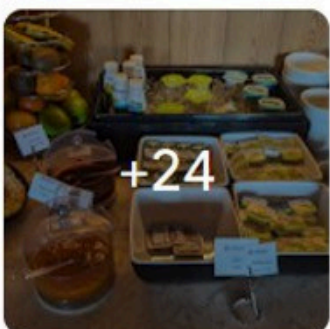
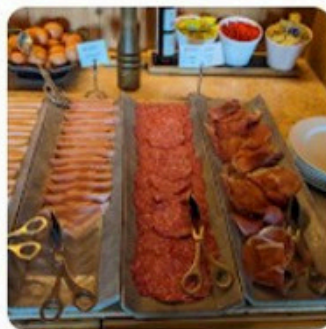
**Yasoja**, the Manager Guest Relations, Pedro the Chief and the rest of the staff make a GREAT TEAM !!!! Everyone is honest, very polite, always with a smile and trying to help. They really make you feel right at home. What else would you ask for. Advice to the owners of Lisboa Pessoa Hotel, don't let them go, you have an EXCELLENT TEAM !!!

The breakfast and the food from the restaurant was delicious and very fresh. The view from the rooftop is beautiful.

The hotel has a library, a spa with a swimming pool and a gym. Thank you for making our vacation days very memorable while staying at Lisboa Pessoa Hotel. We can't wait to come back and stay here once again. We really hope we see all of you again soon.

**Yasoja** if you ever read this review, my family and I would like to thank you once again 😊

Rooms 5.0   Service 5.0   Location 5.0





Vanessa B.

7 months ago on  Google

5/5

Business

Die Gruppenbuchung für 15 Personen für 4 Nächte klappt absolut problemlos. Tolle Abwicklung und Absprachen im Vorfeld. Tolles Get Together mit Abendessen auf der Rooftop und tolles Meeting, sowie Übernachtungen vor Ort. **Der Restaurant Manager hat auch spontane Wünsche perfekt umgesetzt für unser Meeting und Yasoja hat uns in der Lobby super empfangen, betreut, Tipps gegeben und verabschiedet.** Vielen lieben Dank - wir hatten ein super Businessevent in diesem Hotel!  
(Translated by Google)

Group bookings for 15 people for 4 nights work absolutely smoothly. Great processing and arrangements in advance. Great get-together with dinner on the rooftop and a great meeting, as well as overnight stays on site. The restaurant manager also implemented spontaneous requests perfectly for our meeting and Yasoja welcomed us in the lobby, looked after us, gave us tips and said goodbye. Thank you very much - we had a great business event in this hotel!

**Rooms** 5.0 **Service** 5.0 **Location** 5.0

**Hotel highlights** Great view · Quiet · Great value

**Rooms** Gute Ausstattung und sehr sauber

**Walkability** Perfekte Lage, wir konnten vieles fußläufig erreichen

**Food & drinks** Sehr leckeres Essen und gute Getränkeauswahl ...



alex harman

a month ago on  Google

5/5

Had a very pleasant stay at the hotel. **Yasoja was very friendly and hospitable.** He should be promoted!

**Rooms** 5.0 **Service** 5.0 **Location** 5.0

...



Damsel in Denim and Dior  
5 months ago on  Google

5/5

Business | Solo

Truly enjoyed my stay here. Nice location, clean and spacious rooms, loved the marble bathroom! Breakfast was yummy with a buffet style set up.

Items in the minibar are complimentary and each guest receives a welcome drink at the rooftop bar. Beautiful views of the City.

**Last but not least such friendly staff especially Yasoja who really made me feel welcomed from day 1 to checkout.**

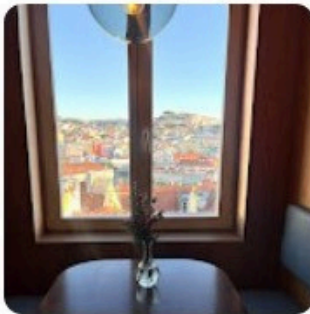
Rooms 5.0 Service 5.0 Location 5.0



**Rooms** Really spacious which is not always common in boutique style hotels in Europe.

**Walkability** The Chiago area is very walkable with trams if you need it to go up and down the hills.

**Food & drinks** Lots of restaurants are located in this area and a ton of cafes.

...



Trip.com Member  
3 months ago on  Trip.com 

5/5

The service is warm and the hotel management is very professional. **Yasoja provided a lot of help.** Thank you very much for having a great time for two nights.



김민지

5 months ago on Google

5/5

3박을 하는 동안 직원들이 매우 친절하였습니다. 특히 Yasoja는 저희가 밤 늦게 도착하여 언덕 위로 캐리어를 끌고 가는데 바로 나오셔서 한쪽 팔을 다쳤는데도 불구하고 캐리어를 옮겨주었습니다. 또한 그는 만날때마다 반갑게 인사해주었고 우리가 떠나는 날까지도 택시기사와의 소통도 도와주고 함께 기다려주었습니다. 고맙습니다! 덕분에 좋은 추억이 생겼습니다.

또한 조식을 먹는 레스토랑 뷰가 정말 좋았으며 호텔의 위치도 좋았습니다. 수영장과 사우나도 좋았습니다.

다음에 또 기회가 되면 방문하고 싶습니다!

(Translated by Google)

The staff was very friendly during our 3 night stay. In particular, Yasoja came out right away when we arrived late at night and were dragging our suitcase up the hill and helped us move it even though one of her arms was injured. He also greeted us warmly every time we met, helped us communicate with the taxi driver and waited with us until the day we left. Thank you! Thanks to you, I have good memories.

Also, the view from the restaurant where we had breakfast was really nice, and the location of the hotel was also good. The swimming pool and sauna were also nice.

I would like to visit again next time I have the chance!

...



Trip.com Member

8 months ago on Trip.com

5/5

Nice hotel! Great service! I was especially impressed by the concierge Yasoja. Always a bright smile and his enthusiasm cheered us up. Thank you for everything, he reminded me of the bag I forgot to bring when I went to the airport. Yasoja is my perspective and gave me wonderful memories in Lisbon~



백승란

2 months ago on Google

5/5

Holiday | Family

4박을 한 Lisboa Pessoa Hotel 은  
시내에 위치해 있고  
전망좋은 루프탑에서의 월콤음료,  
추가지출없이 매일 채워지는 냉장고 등  
좋은점이 많았습니다.

특히, 루프탑에서 아름다운 전경을 보며 먹는 조식과 친절한 직원들  
덕분에

여행이 더 즐거웠습니다.

**Yasoja는 도움이 필요할때마다  
밝은 미소로 친절하게 도와줘서  
호텔을 출입할때 편안했습니다.**

앞으로 다시 가고 싶습니다.

그는 호텔의 친절한 이미지를 높이는데 기여하며  
여행객들에게는 꼭 필요한  
호텔의 중요한 사람입니다.

(Translated by Google)

Lisboa Pessoa Hotel, where we stayed for 4 nights.

It is located downtown

Welcome drinks on the rooftop with a great view,

Refrigerators that are filled every day without additional costs

There were many good points.

In particular, thanks to the breakfast served on the rooftop with a  
beautiful view and the friendly staff.

The trip was more enjoyable.

Whenever **Yasoja** needs help

For kindly helping me with a bright smile

I felt comfortable entering and leaving the hotel.

I would like to go again in the future.

He contributes to enhancing the hotel's friendly image.

A must for travelers

He is an important person in the hotel.

**Rooms 5.0 Service 5.0 Location 5.0**

**Hotel highlights** Great view · Quiet · Great value

**Rooms** 청결함





James

9 months ago on Google

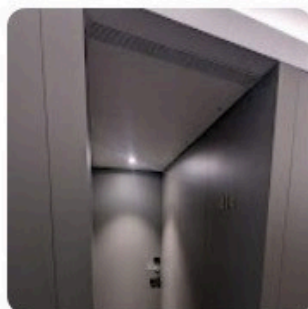
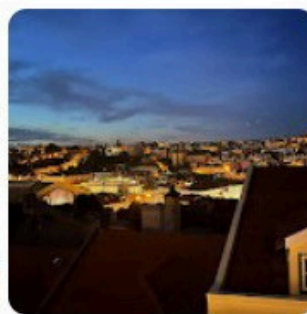
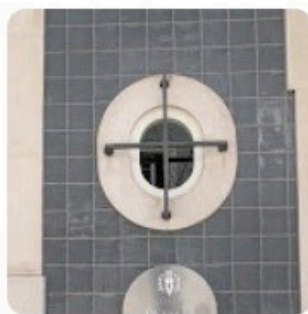
5/5

Holiday | Couple

On another level when it comes to care and service. **Yasoja** is a **Superstar, true professional**. Rooms are updated, mini bar restocked every day. The spa is great for relaxing, book a spa treatment for the full experience. Rooftop views amazing. Add breakfast and thank me later. Will only stay here from now on when visiting Lisboa.

**Rooms** 5.0 **Service** 5.0 **Location** 5.0

**Hotel highlights** Luxury



Elisa Chianale

4 months ago on Google

5/5


Beautiful spot to stay, really enjoyed the balcony by the restaurant. Also **Yasoja** was so lovely and friendly, such a great vibe and super helpful. **We love ya m8**

**Rooms** 5.0 **Service** 5.0 **Location** 5.0





S. K.

3 months ago on  Google

5/5

Holiday | Family

We came here for our 5th anniversary. We had initially booked 4 nights and 5 days and we loved it so much we returned again a few days later on the back end of our trip after Porto for 2 more nights. It felt like coming home.

The staff went above & beyond. The rooftop restaurant was classy & perfectly suited, and we loved the one free drink each they gift upon check in. The spa was simple, clean & ultra relaxing. We received not once, but twice (!! ) a special gift in our room to honor our anniversary (see photo). All the snacks and drinks in the mini fridge in our room was free and restocked every day! The hotel had a calm, light, airy & peaceful energy, the rooms are on the small side (actually probably not small by European standards) and beautifully visually curated. It definitely earns its 4 stars & I'd say the attentive service was the best part. We arrived at approx 10 am on our first day and the room was already for us to check in, 5 hrs earlier than their typical check in. after our red eye flight that was a God send. My only (small) issue would be the pillows, I prefer something a little thicker &/or memory foam then the thin pillows that don't support my neck, but honestly I should travel with my own portable memory foam pillow.

**We felt particularly cared for by Yasoja, an attendant at the front desk.** His passion for his work, his guests and the city of Lisbon was so evident in all he did. He helped us with everything: giving us great vegan restaurant recommendations, making reservations for us with an amazing Fado bar he recommended, helping us with bags when we caught our Uber to the train or airport and generally just super eager to help and hear our our trip was going. He was really the icing on the cake.

**Rooms** 4.0   **Service** 5.0   **Location** 5.0

**Hotel highlights** Great view · Romantic · Quiet · Great value

**Walkability** Everything is nearby and walkable!! This is an extremely perfectly located hotel if you're exploring old Lisbon. We enjoyed walking everywhere and to everything on our "must see" list. Take the 28 Tram for more sightseeing fun !

...





Mike Culum

5 months ago on Google

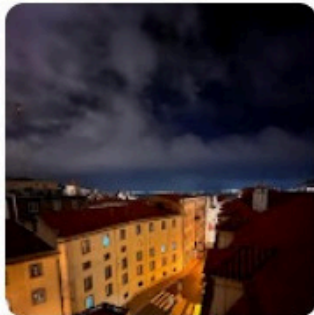
5/5

Business | Friends

Great to be back at the Pessoa hotel, great location and the people at Pessoa make it a perfect stay. **Especially wanted to mention Yasoja for being so kind and making the stay extra good** . We will see you all again next time

Rooms 5.0 Service 5.0 Location 5.0

Hotel highlights Luxury · Quiet · Great value



A Izzillo

8 months ago on Google

5/5

Holiday | Couple

Great hotel with a cool rooftop bar.  
Centrally located but away from the masses and easy to get to the city centre easily. Lots of good bars nearby.

**The service from Yasoja was exceptional.**

Rooms 5.0 Service 5.0 Location 4.0

Hotel highlights Great view



Edgar B

a year ago on Tripadvisor

5/5

Gente, eu estou apaixonado por este hotel. Eu queria viver por la kaka. O nível de cuidado e atenção das pessoas. **Todos profissionais nota 1000. De forma especial levo no coração a simpatia do Yasoja.**



**Daniel Read**  
a year ago on Google

5/5

Holiday | Couple

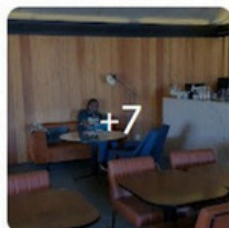
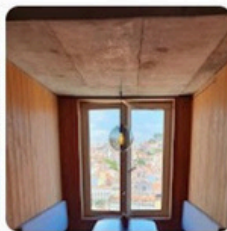
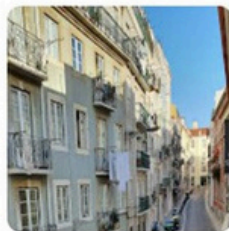
Where to start describing the wonderful Lisboa Pessoa Hotel? Well, I can honestly say I have never had a more enjoyable stay at a hotel. It is just as beautiful as the photos suggest, and the location is also excellent (although be prepared for some steep hills if you have never visited Lisbon before). However, what stood out to us more than anything was the flawless service my partner and I received from all the staff at the hotel. From the moment we stepped out of the taxi, we were greeted by **Yasoja**, the friendliest and most helpful concierge and an absolute credit to the hotel, who took our bags and showed us to our room. To my surprise, we were upgraded to a larger room on account of it being my birthday, and the room we were given was superb. Spacious, clean and modern, with a free mini bar stocked daily and also bottles of still water. As an additional treat, we were also provided with a chilled bottle of fizz and some chocolate brownies which was a lovely touch – I felt like we were given the VIP treatment! The bathroom was lovely, including a large shower and jacuzzi bath which I made full use of! **Yasoja was clearly proud of the hotel and put every effort into providing us with all the help and assistance we needed, and we relied on him for a number of recommendations.** Make use of him while you are there!

We decided to dine at the hotel's Mensagem Restaurant as we arrived late the first evening of our stay, and again we were not disappointed. The restaurant is located on the top floor of the hotel and boasts the most amazing views of Lisbon and the sea from its roof terraces. There are also a number of cozy booths, which is where we decided to eat. Every single member of the restaurant staff was polite and attentive, and it was an absolute pleasure to dine there. The food was fantastic (I recommend the salmon and rustic vegetables), and we in fact had our evening meal at the hotel each night as we enjoyed it so much and it was so convenient. I also highly recommend booking the breakfast, which is buffet-style and includes a huge range of hot and cold food and drinks – you won't want for anything!

All in all, we had a wonderful experience at the Lisboa Pessoa Hotel and take away with us beautiful memories of our trip to Lisbon, made even better by the marvelous staff who we really enjoyed speaking to and getting to know during our short trip. If I could give this hotel more than 10 out of 10 I would. Thank you for a lovely stay.

Rooms 5.0 Service 5.0 Location 5.0

Hotel highlights Luxury · Great view · Romantic · Quiet





Romello Supreme

a year ago on Google

5/5

Holiday | Couple

Best location in Lisbon. Near everything. Best class service. **If Yasoja is working, please ask him for recommendations.** He's been such a great employee and help throughout our stay here.

Rooms 5.0 Service 5.0 Location 5.0

Hotel highlights Great value



Luis Doelle

2 months ago on Google

5/5

Incredibly impressed by the quality of the establishment but what really brought the Lisboa Pessoa Hotel to a different level was the degree of Service Attention. **Yasoja, the manager of guest relations, is incredibly intricate and attentive and recognizes every guest after having seen them twice.** We need more Hotels like this one with such an eye for talent and passion - Thanks a lot!

Rooms 5.0 Service 5.0 Location 5.0



Alvin Tang

3 months ago on Google

5/5

Holiday | Friends

The best part of staying at Lisboa Pessoa is the service that Yasoja provided! **We will be staying at this hotel again because of Yosaja.**

Rooms 5.0 Service 5.0 Location 5.0

Hotel highlights Luxury · Quiet · Great value

Safety Extremely safe area to stay

Food & drinks Close to all the best restaurants of Lisbon





jesuis 6465

4 months ago on  Google

5/5

Notre séjour a été magnifique. L'accueil à l'hôtel était incroyable. Le personnel est particulièrement attentif. **chaque jour mise Yasoja s'est occupé de nos visites de nos bagages, et il a été attentif du début à la fin.**

(Translated by Google)

Our stay was magnificent. The welcome at the hotel was incredible. The staff is particularly attentive. Every day Yasoja took care of our visits to our luggage, and he was attentive from start to finish.

Rooms 5.0 Service 5.0 Location 5.0



Sandra P

4 months ago on  Google

5/5

Holiday | Couple

Nous avons passé un moment exceptionnel au sein du Lisboa Pessoa Hotel. La chambre était très agréable et très proche du centre ville.

**Un grand merci en particulier à Yasoja pour son professionnalisme, sa gentillesse et sa disponibilité.** Il a grandement participé à ce que ce séjour soit parfait!

(Translated by Google)

We had an exceptional time at the Lisboa Pessoa Hotel. The room was very nice and very close to the city center.

A big thank you in particular to Yasoja for her professionalism, kindness and availability. He greatly contributed to making this stay perfect!

Rooms 5.0 Service 5.0 Location 5.0

Hotel highlights Great view · Quiet · Great value





Sagal Lagas

3 months ago on Google

5/5

Holiday | Couple

Great stay at this hotel which has an amazing location in terms of proximity to tourist sites and famous restaurants. **The service from Yasoja was particularly exceptional.** I suffered a fall and he provided me with pain medication from the pharmacy. He also checked in with me the next day to see if I was okay.

**Rooms** 5.0 **Service** 5.0 **Location** 5.0

**Hotel highlights** Quiet · Great value



Adir Dagan

2 months ago on Google

5/5

Holiday | Couple

**Certainly!** Here's a short recommendation for **Yasoja** and Joao Batanete:

"I highly recommend Yasoja and Joao Batanete for their exceptional service and dedication at the hotel. Yasoja's attention to detail and friendly demeanor ensured that every aspect of my stay was enjoyable and hassle-free. Joao Batanete's professionalism and willingness to go above and beyond to assist me with any request made my experience truly memorable. Their combined efforts truly exemplify the highest standards of hospitality, and I wouldn't hesitate to recommend them to anyone seeking an outstanding hotel experience."



Trip.com Member

8 months ago on Trip.com

5/5

... **Yasoja** impressed me. Always big smile, cheer us up by his enthusiasm. Thank you for everything and he reminded me the bags that I forgot to carry with me when we went to airport. **Yasoja is my angle, who gave me very good memory in Lisbon~**



Amelia Parenteau

10 months ago on Google

5/5

Holiday | Family

We had an extremely comfortable stay at this hotel, located in a very convenient, charming neighborhood in Lisbon. The rooftop restaurant is charming and the food & drinks are delicious.

**Yasoja was incredibly kind, and a huge help throughout our stay.** He went above and beyond to help load out our group's luggage when we were departing.

Rooms 5.0 Service 5.0 Location 5.0

Hotel highlights Great view · Quiet



Janna Nightingale

5 months ago on Google

5/5

Holiday | Couple

We had the best stay at Lisboa Pessoa hotel. It was my second visit there, and am every time amazed by the quality to price ratio, service, and time spent. It is also very convenient having the available car park right in the city centre. The second time spent there was what will assure us that we will definitely return - as the hospitality shown by Yasoja brings life to the hotel. His kindness, top-quality service, and attentiveness to make every guests stay special to make you 'feel like home' was a real pleasure for us. **Thank you Yasoja for your incredible service, we look forward to coming back soon 🍷**

Rooms 5.0 Service 5.0 Location 5.0

Hotel highlights Great view · Romantic · Great value



Sandra P

4 months ago on Tripadvisor

4/5

... Pessoa Hotel. La chambre était très agréable et très proche du centre ville. |Un grand merci en particulier à **Yasoja** pour son **professionnalisme, sa gentillesse et sa disponibilité.** Il a grandement participé à ce que ce séjour soit parfait!



André Carvalho

3 months ago on Google

5/5

Holiday | Solo

Great hotel with a lovely atmosphere, helpful staff, and an incredible view.

**Yasoja was very friendly and professional, always willing to help.**

Pleasant experience!

**Rooms** 5.0 **Service** 5.0 **Location** 5.0

**Hotel highlights** Great view · Quiet



Damsel in Denim and Dior

5 months ago on Google

5/5

Business | Solo

Truly enjoyed my stay here. Nice location, clean and spacious rooms, loved the marble bathroom! Breakfast was yummy with a buffet style set up.

Items in the minibar are complimentary and each guest receives a welcome drink at the rooftop bar. Beautiful views of the City.

**Last but not least such friendly staff especially Yasoja who really made me feel welcomed from day 1 to checkout.**



Ben Workman

10 months ago on Google

5/5

We had an incredible stay. Great location, beautiful rooms, an amazing spa area, and a nice breakfast on the rooftop. **The best part of the stay was definitely the incredible service – Yasoja, in particular.** From the moment we arrived, he was exceptionally friendly and helpful and gave fantastic recommendations about things to do in Lisbon. He is a true asset to the hotel!

**Rooms** 5.0 **Service** 5.0 **Location** 5.0





ANALISA ESPOSITO

10 months ago on Google

5/5

My family and I stayed at this hotel during our vacation to Portugal! The hotel was very clean (rooms were a bit tight however). The breakfast buffet had plenty of options and everything was very fresh. While I didn't try any of the services, the spa area was very clean and modern. The best part of this hotel was the prime location and amazing service. The hotel is located right next to many popular restaurants, shopping and historical monuments. All of the staff made our stay excellent. **In particular, Yasoja took phenomenal care of us during our stay.** He helped us with our luggage and answered all of our questions about the area! The hotel experience was elevated by his professionalism and knowledge!!

Rooms 4.0 Service 5.0 Location 5.0



Christopher Globe

2 months ago on Google

5/5

Holiday | Couple

The hotel staff (particularly Yasoja and Fernando) did an awesome job to create a calming atmosphere from the moment we arrived (crucial after a long day of travel to get to Lisbon from the US). **Our time there was brief but each time we popped into the lobby Yasoja was there with a smile and recommendations (he seemed to be there around the clock!).** The hotel was located in a cool area with plenty of restaurants nearby, would highly recommend.

Rooms 5.0 Service 5.0 Location 5.0

Hotel highlights Luxury · Quiet





**Bilal Patel**

4 months ago on Google

5/5

Holiday | Couple

We stayed at Lisboa Pessoa for 3 nights as part of our city trip to Lisbon. We arrived a few hours before check in time however the hotel staff were kind enough to allow us to store our luggage until our room was ready.

The location of the hotel is perfect as it's very central and close to a lot of the sightseeing locations.

The rooms were really clean and had everything we needed. The spa facilities were really good, perfect after a long day in the city!

**Special mention to Yasoja who was always willing to help with anything during our stay.** He went above and beyond to ensure any little issues we had were resolved.

**Rooms** 5.0 **Service** 5.0 **Location** 5.0

**Hotel highlights** Great value



**Scott Callens**

9 months ago on Google

5/5

Incredible stay at Lisboa Pessoa Hotel. **From the moment we were greeted by Yasoja who was extremely helpful and friendly.**

Don't miss getting a massage in the spa area. I can safely say Angela was possibly the best masseuse I've ever had. Great breakfast on the terrace as well. Location could not be better. Do yourself a favor and book Lisboa Pessoa Hotel.

**Rooms** 5.0 **Service** 5.0 **Location** 5.0



**Adrien Murgida**

8 months ago on Google

5/5

Holiday

Amazing hotel, great location, very comfortable, great services.

**Yasoja was amazing, very helpful and always smiling !**

**Rooms** 5.0 **Service** 5.0 **Location** 5.0





Sanjay Gupta

5 months ago on Google

5/5

Holiday | Friends

I highly recommend the hotel. Great location in the centre of town, great interconnecting rooms, mini bar included which got topped up every day. Welcome drink was included at the roof top bar, nice cosy atmosphere all around the hotel. **The best thing about the hotel is Yasoja - top guy!** We found him sagacious, benevolent and well informed. He is a great asset to the hotel. We were a group of 4 friends. He gave us money saving tips, organised excursions for us and was always attentive, polite and well mannered. We forgot to take a picture with him!

Rooms 5.0 Service 5.0 Location 5.0

Hotel highlights Great value



DC

11 months ago on Google

5/5

I had an amazing stay here. **The front staff, especially Yasoja, were so incredibly kind and helpful.**

Any tips on restaurant nearby, luggage, were handled with so much comfort and convenience.

Highly recommend if you're coming to Lisbon!



Christina Pearce

2 months ago on Google

5/5

Holiday | Couple

Really love this hotel in Lisbon, after staying here twice - the location, rooftop patio, and spa/gym facilities are amazing!

**Special thanks to Yasoja for being so kind and helpful, you're the best!**

Rooms 5.0 Service 5.0 Location 5.0



## 10/10 Excellent

MIKAEL

Jan 28, 2024

😊 Liked: Cleanliness, staff & service, property conditions & facilities, room comfort

### Incredible experience

The hotel is well located, incredibly well renovated (it's in a historic neighborhood and you can guess that the building is old, but it's invisible from the inside). The room was comfortable, well designed, and the spa "floor" was really enjoyable, clean, of great quality. The price of the spa treatments was too high for us to choose to do it, unfortunately. Finally, the personnel at the reception was really helpful and really upscaled our experience, especially **Yasoja**. I would choose to stay there again when going back to Lisbon

[See less](#)

Stayed 4 nights in Jan 2024



## 10/10 Excellent

Lewis

Feb 5, 2024

😊 Liked: Cleanliness, staff & service, amenities, property conditions & facilities

The service from **Yasoja** was great, he was super friendly and helped make any arrangements we required

Stayed 4 nights in Jan 2024



## 10/10 Excellent

Gina E

Traveled with family

Jul 19, 2023

😊 Liked: Cleanliness, staff & service, property conditions & facilities

This was an excellent spot for our first trip to Lisboa. The rooftop breakfast every morning was my favorite part of the day. The rooms were clean and everything replenished daily. Excellent staff, service, historic location, unique, close to Carmo convent and music in the little park all the time. Great recommendations from reception & concierge staffer, **Yasoja**. Really great attention from everyone. For a family of four with two children (ages 11 and 17) - it was an excellent option & we will be back!

[See less](#)



## 10/10 Excellent

John

Traveled with partner

Jul 3, 2023

😊 Liked: Cleanliness, staff & service, property conditions & facilities

The hotel was great, and our room was very nice. The staff was awesome as well, especially Yasoja.

Stayed 4 nights in Jun 2023

👍 0

## 10/10 Excellent

Peggy

Traveled with group, Traveled with family

May 15, 2024

😊 Liked: Cleanliness, staff & service, amenities, property conditions & facilities

We had a great experience staying at this hotel. We especially appreciated the employee, Yasoja. He greeted us each time, helped us with anything we needed.

Stayed 3 nights in May 2024

👍 0

## 10/10 Excellent

linda, melbourne

Traveled with partner

Aug 16, 2023

😊 Liked: Cleanliness, staff & service, amenities, property conditions & facilities

The staff very helpful, especially Yasoja who was so friendly and helpful. Our room was quite and very clean. Definitely recommend this hotel. Thanks Ian and Linda

Stayed 2 nights in Aug 2023

👍 0

## 10/10 Excellent

Michael

Traveled with group, Traveled with partner

Jul 1, 2023

😊 Liked: Cleanliness, staff & service, property conditions & facilities

Great location for exploring Lisbon and the service was awesome, specifically the bellhop Yasoja who brought our bags to our room and enthusiastically greeted us as we came and left the hotel.


Stayed 3 nights in Jun 2023

👍 0

**Kimberly**

Traveled with group

Sep 23, 2023

 Liked: Cleanliness, staff & service, amenities, property conditions & facilities

Lisboa Pessoa is a well appointed boutique hotel that is centrally located in Lisbon. All of the hotel staff were extremely warm but **Yasoja** made our stay at Lisboa Pessoa a superior experience. It is rare to find someone who is so dedicated to their job and I cannot say enough how much I appreciate the care and intentionality he brought to my experience. **Yasoja** is tremendously dedicated to his role in making sure that guests have a wonderful stay at the hotel in all aspects. He lived into this value by running several blocks with all of my bags in tow to track down my Uber driver who had parked on the wrong corner a ways away. **Yasoja** wanted to make sure I didn't miss my train and it is only because of him that I did not. I can't say enough how significant this was. Many heartfelt thanks to **Yasoja** for being the face of dedication and service at Lisboa Pessoa!

[See less](#)

Stayed 2 nights in Sep 2023




## 10/10 Excellent

**Lewis**

Traveled with partner

Feb 5, 2024

 Liked: Cleanliness, staff & service, amenities, property conditions & facilities

Great stay at this hotel which has an amazing location in terms of proximity to tourist sites and famous restaurants. The service from **Yasoja** was particularly exceptional. I suffered a fall and he provided me with pain medication from the pharmacy. He also checked in with me the next day to see if I was okay.

Stayed 5 nights in Jan 2024



## 10/10 Excellent

**Kevin**

Aug 7, 2023

 Liked: Cleanliness, staff & service, property conditions & facilities, room comfort

### Fantastic hotel in a fantastic location

We booked the hotel for its location and we were not disappointed, everything was very walkable. Hotel was everything we wanted, quiet and relaxed with a nice bar at the top of the hotel. Staff were excellent, gave us a little treat as it was our mini-moon. The concierge, **Yasoja** was super friendly and gave us great advice of things to check out.

Stayed 4 nights in Jul 2023



## 6/10 Okay

Verified traveler  
Business traveler  
Mar 10, 2024

😊 Liked: Cleanliness, staff & service

### Amazing location; Great staff;

Pros: Perfect location of Chiado; Great staff; **Yasoja** in particular was very helpful. Comfortable bed. Has coffee maker. A/C is decent. Decent size closets. Spa and gym are good. Great bars and restaurants are within 5 min. Overall nice stay. Cons: Room has no desk to work. Showers in room are not as modern as those in their spa. Lobby area is a outdated. Maybe a bit expensive.

Stayed 4 nights in Mar 2024

👍 0

## 10/10 Excellent

Matthew  
Traveled with family  
Sep 2, 2023

😊 Liked: Cleanliness, staff & service, amenities, property conditions & facilities

My family just spent 6 nights at the hotel and had a wonderful experience. Centrally located in the heart of Lisbon, within walking distance of many sights in Chiado, Baixa and Bairro Alto, this boutique art hotel has great rooms (the family double was perfect for us and our two teens), great amenities (the spa and pool were daily mid-day/between sightseeing staples, and the rooftop bar and breakfasts were top notch)) and a very friendly, helpful and knowledgeable staff (**Yasoja** took great care of us while there!). They even have a resident expert (Fabrizio) on the hotel's namesake poet (Portugal's most famous)—make sure to take his Friday morning walking tour, that was a real treat! My wife and I highly recommend this hotel!

[See less](#)

Stayed 2 nights in Aug 2023

👍 0

## 10/10 Excellent

Denis  
Traveled with partner  
Aug 15, 2023

😊 Liked: Cleanliness, staff & service, amenities, property conditions & facilities

[Translate with Google](#)

Particulièrement l'excellent service reçu du portier **Yasoja**

Stayed 4 nights in Aug 2023

👍 0